eZIP Care Instructions

hardback industries pty Itd 10 yazaki way carrum downs vic 3201 **abn** 53 108 083 147 **p** 1300 79 1000 **p** 03 9770 8055 hardback.com.au



nardback

wholesale blinds awnings

Congratulations on your investment in the eZIP Track Blind®. Given the correct care and use, your blinds will not only keep their wow factor but function optimally for many years to come.

Motorised

- Your installer will program the remote control allowing operation of multiple eZIP blinds from the one remote, individually or together.
- ► Your motorised eZIP will automatically stop when lowering and taking up.
- Your remote control has a cradle that can attach to your wall or you can use the Connector phone app with the WiFi hub.
- ▶ Stop your eZIP at any height that suits you.
- ▶ If you lose power, do not try to force the eZIP up manually, wait until power has been restored.
- ► The remote batteries may need to be replaced periodically.
- Contact your dealer for any assistance.

Crank

- Crank blinds are super strong and reliable. No need to bend down to the bottom rail.
- ▶ Your eZIP will be fitted with a ring at the top corner and a handle to operate them.
- ▶ Your installer will show you how to operate the blinds.
- ▶ Hold the handle with two hands (one on each grip) and hook onto the ring.
- ▶ Turn the handle to wind your eZIP down and reverse to wind your eZIP up.
- ▶ Stop your eZIP at any height that suits you.
- Remove the crank handle and store in a safe place nearby.
- ► Once your eZIP is fully down, wind back the other way slightly, to fully tension the fabric.

► If you accidentally overwind when bringing the eZIP down, there may be slack in your fabric. This is easy to rectify, just wind back the other way, until you re-tension the fabric again.

▶ If you have any difficulty winding, contact your dealer for assistance.

Spring

- Spring eZIP blinds are easy to operate. Ideal widths up to 4m.
- As the blinds are always under tension, ensure you assist the bottom rail when winding up and down.
- Your locking handle may be operated from one or both sides of your eZIP, depending on your application.
- Turn the handle to release and guide the bottom rail up or down to the desired position.
- You will hear the bottom rail lock into position and release the handle back to a horizontal position.



eZIP Care Instructions Continued...

Track Care

- eZIP Track blinds will perform better when used regularly and not left up for long periods.
- Should you only use your eZIP occasionally, the fabric may need a little time to re-settle.
- ► To keep the tracks clean and free of debris, it is recommended to periodically hose out with clean water and allow to dry.
- ▶ Should the tracks need lubrication, silicon spray is recommended.
- Use a soft brush or cloth to clean the hardware. Never use abrasive sponges or solvent type cleaners (turps, kerosene, paint thinners) on componentry or Powder Coated surfaces.

Fabric Care

- ▶ Fabric can retain a memory. Leaving the blind down for a period of time will re-settle the fabric.
- Fabrics need only be washed with a hose, soft cloth or brush, or a very mild detergent if necessary.
- An outdoor cleaning glove should also remove any dirt. A chamois is handy to dry and polish Mesh or PVC Fabrics.
- It is important to let your awnings dry properly before rolling them back up to avoid mold or deterioration.
- Never use a high-pressure cleaner or harsh chemicals on your fabric.
 Clear PVC may require cleaning more often to remove dirt and keep them
- Clear PVC may require cleaning more offen to remove dirf and keep them looking good.
- PVC can be polished with a plastic cleaner to give that extra shine.
- Regular washing and maintenance is recommended to ensure your eZIP blinds operate at their best.

Using eZIP in Extreme Weather

► eZIP Track blinds are super tough, they will handle moderate winds, however your eZIP should be taken up in the event of a storm or extremely high winds.

- Should not be left at half way position during extreme wind or storms.
- If necessary to operate your eZIP in windy conditions, ensure they are brought up individually to avoid a large gust of wind in an enclosed area.

Warranty

- eZIP Track Blinds[®] are backed by a 5-year warranty on components, 5-year on Motors and 3-year on Remotes and Sensors.
- Warranty does not cover damage arising from misuse, lack of maintenance, incorrect installation, storms or adverse weather conditions.

Authorised eZIP Dealer



